

Joshua Patterson

Promoting growth through new opportunity.

Request Street Address
Portland, Oregon 97266
(503) 208-6753
joshua@joshuadpatterson.com

EXPERIENCE

Royle Media, Portland, Oregon — Senior Web Developer

December 2016 - October 2017

- Worked with and coordinated developers locally and internationally to meet client demands.
- WordPress consultation and implementation.
- WordPress security and update maintenance.
- WordPress migrations.
- Create maintain and deploy development environments.
- Developed WooCommerce ecommerce stores.
- Technical search engine optimization
- Graphic design and web compression for clients
- Logo design and branding for clients
- Server operations including, DNS, Apache operations, MX and regular migrations and monitoring both in and out of cpanel environments.

Royle Media, Portland, Oregon — Project Manager / IA

October 2015 - December 2016

- Provided day-to-day leadership to a support team fulfilling digital and print advertising campaigns from sale to publication, as well as manage vendor relationships.
- Provided weekly communications (on updates, learnings, challenges, resolutions, and opportunities) to sales, internal and external stakeholders, and clients
- Engaged directly with customers & third-party vendors to set and facilitate expectations and enhancements, as well as to ensure excellence and optimal results.
- Monitored and analyzed department's performance metrics and dashboards, identifying trends, wins, and issue areas.
- Suggested, facilitated, and drove continuous improvements to client services operations based upon data and learnings(e.g. process enhancements that improve SLAs and/or decrease turnaround times).

SKILLS

Outgoing personality.
Attention to detail.
HTML, CSS
Server Technologies : Apache, AWS
Social Media Engagement
Branding
Video Production / Editing
Graphic Design
WordPress
Google Analytics
Google Adwords
Facebook & Instagram Marketing
PPC

ONLINE CV

<https://www.linkedin.com/in/joshuadpatterson/>

PORTFOLIO

<http://joshuadpatterson.com>